

Standard Terms and Conditions for enrolling in text messaging:

- Not all cellular carriers will support Notify Me Alerts via text messaging.
- You are advised that a cellular carrier may charge message and data rates for text messaging service. YOU MUST be the account holder for the mobile number given.
- A short code is provided, to which you can text "HELP" for assistance via text message, or "STOP" to stop receiving ANY Internet banking text messages.

Note

If you only want to cancel Notify Me Alerts text messages, we recommend that you edit the Notify Me Alerts settings online rather than sending a "STOP" command via your mobile phone.

How Do I Opt In to Alerts?

To opt in to receive **Account Activity** alerts on the **Notify Me Alerts** page:

1. Log in to internet banking, and then click the **Notify Me Alerts** tab.
The Notify Me Alerts page appears.
2. On the **Notify Me Alerts** page, click **Update Email Address(es)/Mobile Number** if delivery modes have not yet been set up.

FundsXpress Financial Network - Windows Internet Explorer provided by First Data Corporation

https://s9dvap998.mesas.com:3075/piles/fxweb.pile/fx

File Edit View Favorites Tools Help

FundsXpress Financial Network

Log Off | General Help

Last Login: 08/27/10 at 01:02 PM CDT

Accounts Transfers Finance Center Cash Management **Notify Me Alerts** User Services Messages

Notify Me Alerts

Notify Me Alerts | Alert History | Update Email Address(es)/Mobile Number | Edit Account Activity Alerts

The Notify Me Alerts feature allows you to receive email and text notifications of important account related, security related activities and messages. [Click here](#) for important information about managing your email and text alerts.

Contact Information

Primary email address: myemail@fundsxpress.com **Secondary email address:** also@fundsxpress.com

Mobile number: 302-555-1212 [Enroll to receive text alerts*](#)

Click the "Enroll to receive text alerts" link above if you wish to receive text alerts on your mobile device. A text message containing a registration code will be sent to your mobile device*. Please enter the registration code provided in the message on the next screen to successfully enroll for text alerts.

*Carrier charges may apply.

Update Email Addresses Mobile Number

Account Activity Alerts Messaging Alerts Security Alerts

Update Email Address(es)/Mobile Number page appears.

3. Add or update the email addresses and/or mobile number on this page, then click **Submit**.

The screenshot shows the 'User Services' section of the FundsXpress Financial Network. The main heading is 'Update Email Address(es)/Mobile Number'. Below this, there is a form with the following fields and text:

- Primary email address:** myemail@fundsxpress.com
- Verify email address:** [Empty field]
- Additional Contact Information for Alerts**
- Secondary email address:** also@fundsxpress.com
- Verify email address:** [Empty field]
- Mobile phone number:** 302-555-1212

Text on the right side of the form:

- A secondary email address can be designated to receive Notify Me Alert notifications.
- This mobile phone number can be designated to receive Notify Me Alert notifications. If you add or update your mobile phone number, you will be prompted to enroll your mobile number for receiving text alerts* on the next screen.
- *Message and data rates may apply.

At the bottom right, there are two buttons: 'Submit' and 'Cancel'. The 'Submit' button is circled, and a black arrow points to it from the left.

For text message alerts:

Note

The enrollment process requires you to enter a registration code that is texted to your mobile number, so you should have the mobile device at hand before starting to enroll.

1. You should receive a text message from FundsXpress Financial Network on the mobile device, containing a registration code.
The Enroll your mobile phone number for text alerts page appears.

User Services

Help

[Notify Me Alerts](#) | [Alert History](#) | [Update Email Address\(es\)/Mobile Number](#)

Enroll your mobile phone number for text alerts

A text message was sent on 10/13/2010 5:58:43 pm ET to your mobile phone number 302-555-1212.*

Please enter the registration code provided in the message:

Click "Submit" to process your request. Click "Cancel" to return to the previous page.

[Click here](#) if you have not received the registration code on your mobile device and would like to receive a new registration code.

***This service is supported on the following cellular carriers:**

AT&T, Sprint, Nextel, Verizon Wireless, US Cellular®, T-Mobile®, Cellular One Dobson, Cincinnati Bell, Alltel, Virgin Mobile USA, Cellular South, Unicel, Centennial, Ntelos.

Message and Data Rates May Apply.

By enrolling your mobile phone number for text alerts, you certify that you are the account holder (or) have the account holder's permission to do so.

For help or information on these programs, send "HELP" to 30697. For additional assistance, contact BankAtlantic at 1-800-741-1701.

To cancel your plan, send "STOP" to 30697 anytime.

Message frequency depends on the alert settings.

To cancel your plan, send "STOP" to 30697 anytime.

I have read and agree to the Terms and Conditions.

Submit

Cancel

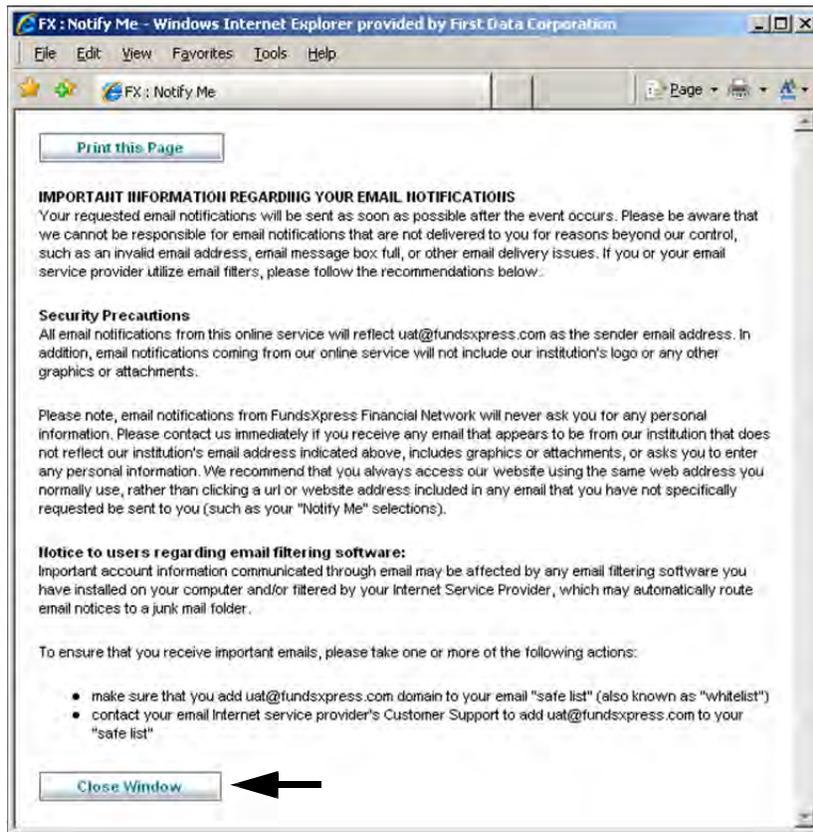
2. In the text box enter the registration code that was received.
If you did not receive a registration code, use the **Click here** link provided on this page to request that another code be sent.
3. Click the **I have read and agree to Terms and Conditions** checkbox.
4. Click **Submit** to complete enrollment.
The Text Alert Enrollment Confirmation page appears.

IF YOU ENTERED AN EMAIL ADDRESS

1. You will receive an email verification to new and old delivery modes that contact information has changed.
2. Return to the Notify Me Alerts page, and use the **Click here** link to view more information about external email notifications.



The Important Information page appears.



6. Click **Close Window** to return to the Notify Me Alerts page.

How Do I Set Up Account Activity Alerts?

1. To set up account activity alerts, click **Edit Account Activity Alerts**. (The **Not Set** or **edit** links can also be used.)

The Accounts selection page appears, showing all accounts.

The screenshot shows the 'Notify Me Alerts' interface. At the top, there is a navigation bar with tabs for 'Accounts', 'Transfers', 'Finance Center', 'Cash Management', 'Notify Me Alerts', 'User Services', and 'Messages'. Below the navigation bar, the page title is 'Notify Me Alerts' with a 'Help' link. Underneath, there are links for 'Notify Me Alerts', 'Alert History', 'Update Email Address(es)/Mobile Number', and 'Edit Account Activity Alerts'. The main content area is titled 'Accounts Selection' and contains instructions: 'Select the account(s) for which you wish to edit the alerts and click the "Edit Alert on Selected Accounts" button. Click "Cancel" to return to the previous page.' Below the instructions is a table with the following data:

| Select | Account Name | Account Type | Account # |
|--------------------------|-------------------|----------------|-----------|
| <input type="checkbox"/> | my checking | Club Checking | *0058 |
| <input type="checkbox"/> | rainy day savings | Savings | *0056 |
| <input type="checkbox"/> | Mickey Mouse | Consumer Loan | *0008 |
| <input type="checkbox"/> | Mickey Mouse | 180 Day CD | *1886 |
| <input type="checkbox"/> | FxTester 1 | Line of Credit | *0058 |

At the bottom of the table, there are four buttons: 'Check All', 'Uncheck All', 'Edit Alert on Selected Accounts', and 'Cancel'. The 'Edit Alert on Selected Accounts' button is circled in red, and a black arrow points to it from the left.

2. Use the checkboxes to select the accounts on which to edit alerts, then click **Edit Alert on Selected Accounts**.

The Edit Account Activity Alert page appears, showing all settings for each account activity alert for the accounts you selected.

The screenshot shows the 'Notify Me Alerts' page with a navigation bar at the top containing 'Accounts', 'Transfers', 'Finance Center', 'Cash Management', 'Notify Me Alerts', 'User Services', and 'Messages'. The page title is 'Notify Me Alerts' with a 'Help' link. Below the title are links for 'Notify Me Alerts', 'Alert History', 'Update Email Address(es)/Mobile Number', and 'Edit Account Activity Alerts'. The main heading is 'Edit Account Activity Alert'. A sub-heading reads: 'Add or edit your account activity alerts. Select your preferred delivery method for receiving each of the Account Activity alerts. Click "Submit" to process your request or "Cancel" to return to the previous page.'

The first section is titled 'Select Account Activity' and shows 'Selected Account: my checking:0058'. It contains a table with two columns: 'Alert' and 'Send to'. The 'Alert' column lists various account activity alerts, and the 'Send to' column lists delivery methods with checkboxes. The 'Send to' column also shows which methods are currently selected for each alert.

| Alert | Send to |
|---|--|
| Account Balance Notify me <input type="text" value="daily"/> of the balance in account my checking:0058 | <input type="checkbox"/> myemail@fundspress.com (Primary email) <input type="checkbox"/> also@fundspress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| Account Overdrawn Notify me when the balance is below \$0.00 in account my checking:0058 | <input type="checkbox"/> myemail@fundspress.com (Primary email) <input type="checkbox"/> also@fundspress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| Balance > \$ Notify me when the balance is more than \$ <input type="text"/> in account my checking:0058 | <input type="checkbox"/> myemail@fundspress.com (Primary email) <input type="checkbox"/> also@fundspress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| Balance < \$ Notify me when the balance is less than \$ <input type="text" value="10000.00"/> in account my checking:0058 | <input type="checkbox"/> myemail@fundspress.com (Primary email) <input checked="" type="checkbox"/> also@fundspress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| Check #(s) Cleared Notify me when check(s) # <input type="text"/> clear account my checking:0058 | <input type="checkbox"/> myemail@fundspress.com (Primary email) <input type="checkbox"/> also@fundspress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| Deposit Made > \$ Notify me when a deposit over \$ <input type="text"/> is made in account my checking:0058 | <input type="checkbox"/> myemail@fundspress.com (Primary email) <input type="checkbox"/> also@fundspress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| Transaction > \$ Notify me when a transaction over \$ <input type="text"/> clears the account my checking:0058 | <input type="checkbox"/> myemail@fundspress.com (Primary email) <input type="checkbox"/> also@fundspress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |

The second section is also titled 'Select Account Activity' and shows 'Selected Account: rainy day savings:0056'. It contains a table with two columns: 'Alert' and 'Send to'. The 'Alert' column lists various account activity alerts, and the 'Send to' column lists delivery methods with checkboxes. The 'Send to' column also shows which methods are currently selected for each alert.

| Alert | Send to |
|------------------------|---|
| Account Balance | <input type="checkbox"/> myemail@fundspress.com (Primary email) <input type="checkbox"/> also@fundspress.com (Secondary email) |

This page provides a separate Select Account Activity section for each of your accounts. In each section, all possible Account Activity alerts are listed, and for each alert, the available delivery modes. If some alerts have already been set up, they show the delivery modes selected in the **Send to** column, as well as any other settings (such as an amount) that have been specified for them.

3. For each account, click the checkboxes in the **Send to** column to select delivery modes for the alerts you want to receive, or remove delivery modes for the ones you do not want.

4. For each alert that has at least one delivery mode selected, you will set the alert's parameter.

| Alert | Description |
|-----------------------------|---|
| Account Balance | <ul style="list-style-type: none">■ Sends a notification at regular intervals containing the amount of the current account balance.■ Select a frequency for the alert: daily, weekly, biweekly, or monthly. For a weekly, biweekly, or monthly frequency, an additional drop-down list appears, allowing selection of the preferred day. |
| Account Overdrawn | Sends a notification when the account has been overdrawn. |
| Balance > \$ | <ul style="list-style-type: none">■ Sends a notification when the account's balance is above the specified amount.■ Enter a balance amount. |
| Balance < \$ | <ul style="list-style-type: none">■ Sends a notification when the account's balance is below the specified amount.■ Enter a balance amount. |
| Check #(s) Cleared | <ul style="list-style-type: none">■ Sends a notification when the specified checks clear on the selected account.■ Enter one or more check numbers. |
| Deposit Made > \$ | <ul style="list-style-type: none">■ Sends a notification when a deposit over a specified amount is made on the account.■ Enter a deposit amount. |
| Transaction > \$ | <ul style="list-style-type: none">■ Sends a notification when any transaction over the specified amount is made on the account.■ Enter a transaction amount. |

5. Click **Submit** to save changes.

Accounts Transfers Finance Center Cash Management **Notify Me Alerts** User Services Messages

Select Account Activity

Selected Account: rainy day savings:*0056

| Alert | Send to |
|--|--|
| Account Balance Notify me <input type="text" value="daily"/> of the balance in account rainy day savings:*0056 | <input type="checkbox"/> myemail@fundsxpress.com (Primary email) <input type="checkbox"/> also@fundsxpress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| Account Overdrawn Notify me when the balance is below \$0.00 in account rainy day savings:*0056 | <input type="checkbox"/> myemail@fundsxpress.com (Primary email) <input type="checkbox"/> also@fundsxpress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| Balance > \$ Notify me when the balance is more than \$ <input type="text" value="10000.00"/> in account rainy day savings:*0056 | <input type="checkbox"/> myemail@fundsxpress.com (Primary email) <input checked="" type="checkbox"/> also@fundsxpress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| Balance < \$ Notify me when the balance is less than \$ <input type="text" value="10000.00"/> in account rainy day savings:*0056 | <input type="checkbox"/> myemail@fundsxpress.com (Primary email) <input checked="" type="checkbox"/> also@fundsxpress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| Check #(s) Cleared Notify me when check(s) # <input type="text"/> clear account rainy day savings:*0056 | <input type="checkbox"/> myemail@fundsxpress.com (Primary email) <input type="checkbox"/> also@fundsxpress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| Deposit Made > \$ Notify me when a deposit over \$ <input type="text"/> is made in account rainy day savings:*0056 | <input type="checkbox"/> myemail@fundsxpress.com (Primary email) <input type="checkbox"/> also@fundsxpress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| Transaction > \$ Notify me when a transaction over \$ <input type="text"/> clears the account rainy day savings:*0056 | <input type="checkbox"/> myemail@fundsxpress.com (Primary email) <input type="checkbox"/> also@fundsxpress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |

A confirmation screen appears briefly, and then the Notify Me Alerts page appears with the Account Activity Alerts list showing the number of accounts that have alerts set.

Account Activity Alerts Messaging Alerts Security Alerts

Account Activity Alerts

You can elect to be notified whenever any of the following activity occurs on the selected accounts. [Click here](#) for a definition of each alert. Click the "Edit Account Activity Alerts" button to set alerts and their delivery methods for one or more accounts. Click "edit" link for an Account activity alert to set it for one or more accounts.

| Account Activity Alerts | # of Accounts Selected | Make a Selection |
|-------------------------|----------------------------|---------------------------------------|
| Account Balance | Not Set | > edit |
| Account Overdrawn | 2 Accounts | > edit > delete |
| Balance > \$ | 2 Accounts | > edit > delete |
| Balance < \$ | 4 Accounts | > edit > delete |
| Check #(s) Cleared | Not Set | > edit |
| Deposit Made > \$ | Not Set | > edit |
| Transaction > \$ | Not Set | > edit |

Setting Up Messaging and Security Alerts

Setting up Messaging alerts and Security alerts is almost the same as Account Activity alerts, except that there is no need to select accounts.

1. Select the appropriate sub-tab on the Notify Me Alerts page.
 - ◆ The **Messaging Alerts** sub-tab looks like this:

The screenshot shows the 'Notify Me Alerts' page with the 'Messaging Alerts' sub-tab selected. The page includes a navigation bar with tabs for Accounts, Transfers, Finance Center, Cash Management, Notify Me Alerts, User Services, and Messages. The main content area is titled 'Notify Me Alerts' and includes a 'Help' link. Below the title is a navigation bar with tabs for Account Activity Alerts, Messaging Alerts, and Security Alerts. The 'Messaging Alerts' sub-tab is active, showing a table of alert settings. The table has two columns: 'Notify Me When' and 'Current Delivery Mode'. The 'Edit' button is located at the bottom right of the table.

Contact Information

Primary email address: myemail@fundsxpress.com Secondary email address: also@fundsxpress.com
Mobile number: 302-555-1212 [Enroll to receive text alerts*](#)

Click the "Enroll to receive text alerts" link above if you wish to receive text alerts on your mobile device. A text message containing a registration code will be sent to your mobile device*. Please enter the registration code provided in the message on the next screen to successfully enroll for text alerts.
*Carrier charges may apply.

[Update Email Addresses Mobile Number](#)

| Notify Me When: | Current Delivery Mode: |
|--|---|
| Any new message is sent to my online inbox. | Not Set |
| A transaction-related message is sent to my online inbox | Not Set |
| A new online service privilege has been granted or removed | myemail@fundsxpress.com (Primary email) also@fundsxpress.com (Secondary email) |
| A secure message is sent to my online inbox | myemail@fundsxpress.com (Primary email) also@fundsxpress.com (Secondary email) |
| A broadcast message is sent to my online inbox | also@fundsxpress.com (Secondary email) |

[Edit](#)

- ◆ The **Security Alerts** sub-tab looks like this:

Notify Me Alerts Help

Notify Me Alerts | Alert History | Update Email Address(es)/Mobile Number | Edit Account Activity Alerts

The Notify Me Alerts feature allows you to receive email and text notifications of important account related, security related activities and messages. [Click here](#) for important information about managing your email and text alerts.

Contact Information

Primary email address: myemail@fundsxpress.com **Secondary email address:** also@fundsxpress.com

Mobile number: 302-555-1212 [Enroll to receive text alerts*](#)

Click the "Enroll to receive text alerts" link above if you wish to receive text alerts on your mobile device. A text message containing a registration code will be sent to your mobile device*. Please enter the registration code provided in the message on the next screen to successfully enroll for text alerts.

*Carrier charges may apply.

[Update Email Addresses Mobile Number](#)

Account Activity Alerts Messaging Alerts **Security Alerts**

Security Alerts

All mandatory Security alerts are delivered to your primary email address. You can also elect to be notified at a secondary email address and/or mobile device. Click **"Edit"** to make changes to your current delivery mode for any of the security alert categories described below.

| Notify Me When: | Current Delivery Mode: |
|--|---|
| A security-related change is made | myemail@fundsxpress.com (Primary email) also@fundsxpress.com (Secondary email) |
| Online transfer is processed | myemail@fundsxpress.com (Primary email) |
| External transfer is processed | myemail@fundsxpress.com (Primary email) |
| ACH batch is approved | myemail@fundsxpress.com (Primary email) |
| Wire transfer is approved | myemail@fundsxpress.com (Primary email) |
| Sub user is added | myemail@fundsxpress.com (Primary email) |
| Sub-User IP address restriction is changed | myemail@fundsxpress.com (Primary email) |

[Edit](#)

(The alert "A security-related change is made" always appears. You see other alerts only when you have corresponding Internet banking services and/or user privileges.)

2. Click the **Edit** button for either sub-tab to go to the editing page for the selected alert type. The Messaging Alerts page looks like this:

Alert Notification Options Help

Notify Me Alerts | Alert History | Update Email Address(es)/Mobile Number | Edit Account Activity Alerts

Contact Information

Primary email address: myemail@fundsxpress.com **Secondary email address:** also@fundsxpress.com
Mobile number: 302-555-1212 [Enroll to receive text alerts*](#)

Click the "Enroll to receive text alerts" link above if you wish to receive text alerts on your mobile device. A text message containing a registration code will be sent to your mobile device*. Please enter the registration code provided in the message on the next screen to successfully enroll for text alerts.
 *Carrier charges may apply.

[Update Email Addresses/Mobile Number](#)

Messaging Alerts

You can elect to be notified whenever any of the following messages are sent to your online inbox (i.e. messages accessed under the **"Messages"** tab). Select your preferences and click **"Submit"** to process your request. Click "Cancel" to return to the previous page.

| Messaging Alerts | Send to: |
|--|---|
| Any new message is sent to my online inbox: | <input type="checkbox"/> myemail@fundsxpress.com (Primary email) <input type="checkbox"/> also@fundsxpress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| A transaction-related message is sent to my online inbox: | <input type="checkbox"/> myemail@fundsxpress.com (Primary email) <input type="checkbox"/> also@fundsxpress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| A new online service privilege has been granted or removed | <input checked="" type="checkbox"/> myemail@fundsxpress.com (Primary email) <input checked="" type="checkbox"/> also@fundsxpress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| A secure message is sent to my online inbox: | <input checked="" type="checkbox"/> myemail@fundsxpress.com (Primary email) <input checked="" type="checkbox"/> also@fundsxpress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| A broadcast message is sent to my online inbox: | <input type="checkbox"/> myemail@fundsxpress.com (Primary email) <input checked="" type="checkbox"/> also@fundsxpress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |

[Save](#) [Cancel](#)

3. On the editing page, select delivery mode(s) to indicate where the desired alerts should be sent.

Note

Most Security alerts are not optional. They have the primary email address selected as a delivery mode by default, and it cannot be removed.

4. In the case of Security alerts, as illustrated below, some alerts take a parameter value. You can change the system default value if necessary, but cannot increase threshold values beyond limits that you specify.

5. Click Save.

Accounts Transfers Finance Center Cash Management User Services Messages

Alert Notification Options Help

Notify Me Alerts | Alert History | Update Email Address(es) | Mobile Number | Edit Account Activity Alerts

Contact Information

Primary email address: myemail@fundspress.com Secondary email address: also@fundspress.com

Mobile number: 302-555-1212 [Enroll to receive text alerts](#)

Click the "Enroll to receive text alerts" link above if you wish to receive text alerts on your mobile device. A text message containing a registration code will be sent to your mobile device. Please enter the registration code provided in the message on the next screen to successfully enroll for text alerts.

• carrier charges may apply.

[Update Email Addresses](#) [Mobile Number](#)

You can elect to be notified at a secondary email address and/or mobile device in addition to your primary email address for any of the following security alerts. Select your preferences and click **Submit** to process your request. Click **Cancel** to return to the previous page.

| Notify Me When: | Send to: |
|--|---|
| <input type="checkbox"/> A security-related change is made | <input type="checkbox"/> P myemail@fundspress.com (Primary email) <input type="checkbox"/> P also@fundspress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| <input type="checkbox"/> Online transfer is processed for amount > \$ 2500.00 | <input type="checkbox"/> P myemail@fundspress.com (Primary email) <input type="checkbox"/> P also@fundspress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| <input type="checkbox"/> External transfer is processed for amount > \$ 500.00 | <input type="checkbox"/> P myemail@fundspress.com (Primary email) <input type="checkbox"/> P also@fundspress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| <input type="checkbox"/> ACH batch is approved for amount > \$ 2500.00 | <input type="checkbox"/> P myemail@fundspress.com (Primary email) <input type="checkbox"/> P also@fundspress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |
| <input type="checkbox"/> Wire transfer is approved for amount > \$ 2500.00 | <input type="checkbox"/> P myemail@fundspress.com (Primary email) <input type="checkbox"/> P also@fundspress.com (Secondary email) <input type="checkbox"/> 302-555-1212 (Mobile) |